Contact Ctrack in the event of an emergency. Ctrack can help.

1. Make sure your Ctrack system is turned on. If you have a Ctrack Mobi, make sure it is also charged.
2. Call 0860 333 444 and follow the voice prompts to request assistance.
3. Provide your Account Number and your 4 Digit PIN.
4. Our Ctrack Support Centre staff will ask you a series of questions to determine how best to assist you.
5. Follow the instructions provided to you.

If you are in the middle of a breakdown, you can also contact your nearest Emergency Response Team (ER24) by dialing 0860 333 444.

If your safety is compromised as a result of a breakdown, Ctrack will respond to your call and dispatch an armed guard. In the event of a severe G-force incident being reported, the Ctrack Support Centre will inform the ER24 to attend. ER24 will contact you and request that you evacuate from your vehicle immediately.

These support services are provided free of charge to our subscribers. If you are not covered by a Ctrack Support Agreement, please contact your local Ctrack office for more information.

For the safety and security of our customers, we have set up a hotline to handle any questions or concerns you may have.

If you need to make a claim, please contact your local Ctrack office.

By using Ctrack, you can ensure that your vehicle and its contents are kept safe and secure. In the event of a breakdown or emergency, Ctrack can help ensure your safety and that of your family. So, if you require immediate assistance, please don’t hesitate to call 0860 333 444.

Ctrack is a South African company with over 25 years experience in vehicle tracking, fleet management and telematics solutions. We are owned by DigiCore Holdings, a company that is listed on the JSE and that owns a number of other companies, including Ctrack. Ctrack is positioned as one of the leading companies in its field, and we provide solutions that are tailored to the needs of our customers. Through our ever-increasing and evolving range of products and services, we strive to add value to our customers and enhance their day-to-day operations.

We are committed to providing you with the best tools through intelligent solutions and services that are designed to protect your family, business and assets.

Through our ever-increasing and evolving range of products and services, we strive to add value to our customers and enhance their day-to-day operations. By using the very latest in GPS and GSM/GPRS location technology, we ensure that your vehicle is always visible on your mobile phone, smartphone, tablet or computer as every Ctrack system communicates in real-time. Ctrack intelligence checks your system each day to ensure that it’s fully operational, removing the inconvenience of having to perform self tests.

Ctrack updates the location of your vehicle, in real-time, and makes this information available to you. You can access this information from any internet-enabled device and even set up to trigger email and SMS alerts regarding activity for extended periods of time without the need for external power. Unlike many other wireless options in the market, Ctrack is an active system with powerful asset protection features, including stolen vehicle recovery, panic button activation and remote vehicle shutdown.

Whether you are using Ctrack for your family or for your business you will be rewarded for the financial returns by assisting in reducing the costs associated with vehicle tracking, fleet management and telematics solutions. We are positioned as one of the leading companies of our kind, and we provide intelligent solutions and services that delight - making sure that your needs are met with personalized service, providing you with control of vehicles, and increasing safety for drivers.

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WELCOME TO A NEW GENERATION OF VEHICLE TRACKING PRODUCTS

CTrack offers a suite of tracking and monitoring tools to vehicle owners, businesses and individuals. Our products are designed to give peace of mind, safety and security for individuals, families and businesses.

By using the very latest in GPS and SMS/GPRS technology, we ensure that you receive a vehicle’s details on your mobile phone the second your vehicle stops. In the event of a theft or breakdown, Ctrack’s live response team will ensure your vehicle is monitored at all times.

Real-time visibility software

This vehicle tracking and reporting software is designed to give peace of mind, safety and security for businesses and individuals. Offered either through the cloud or as an installed solution, the software is suitable for fleets of all sizes, and is affordable enough for any business.

Vehicle tracking

Beyond a basic tracking solution, our vehicle tracking package offers many useful features like geo-zones, which you can set up to trigger email and SMS alerts regarding unauthorised vehicle movements into or out of a zone.

optional access to live traffic flow information and points-of-interest, preferred areas, no-go zones, along with status details such as speed, acceleration, harsh Braking, harsh Cornering and over-Speeding. This leads to improved fuel economy.

For added safety and security, all Ctrack products come standard with Stolen Vehicle Support services.

Prominent features: - providing full control of vehicles, and increasing safety for drivers.

Ctrack is a South African company with over 20 years experience in vehicle tracking, fleet management and telematics solutions. We are renowned for our live response team and service culture.

Positioned as one of the leading companies of our kind, we provide solutions and value to individuals, businesses and industries. Through our ever-increasing and evolving range of products and services, we strive to give our customers an unforgettable experience and to live up to our values of positive, winning, caring.

Getting in touch is easy. You can reach us on 0860 333 444. For the best coverage throughout the country, visit www.ctrack.co.za or www.ctrackmobi.co.za.

For more information on how Ctrack can assist you with fleet management, contact us on 0860 333 444. Ctrack....

Vehicle tracking

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PRODUCT FEATURES DEFINED

Vehicle Tracking
- Driver Behaviour Indicator
- Daily Health Checks
- SMS Vehicle Location (Polling)
- Battle/System Tamper Alarms
- Remote Panic Button
- E-Panic Alarm
- Battery/System Tamper Alarms
- Live Traffic Flow overlays.
- Provides journey directions and live traffic flow overlays.

Safety and Security
- Phone alarm
- An EER emergency alarm can becheid via your mobile phone.
- Service Panic Button
- In the event of an emergency, simply dial 0860 333 444 (option 2) and ask for support.
- SMS alert
- You are notified via SMS if your vehicle is started or stopped.
- G-force incident
- The system is programmed to send an alert if vehicle is involved in an accident.
- Stop at your own risk
- The system is programmed to send an alert if vehicle is involved in a collision.
- 24/7 Support
- One of our emergency support agents will contact you or your emergency contacts.

Driver Behaviour
- Live Traffic Flow
- To ensure that you can access Ctrack’s software applications, simply visit www.ctrackonline.co.za.
- Online Vehicle Support
- You can transfer ownership of your Ctrack system to your new vehicle.

CUSTOMER SERVICE
- How do I activate a Ctrack system?
- You can transfer ownership of your Ctrack system to your new vehicle.

FREQUENTLY ASKED QUESTIONS

Do I get alerted in the event of an incident?
- Yes, Ctrack systems have a 36 month warranty.

Where is the installation done?
- The installation is professionally installed and tested.

How do I access Ctrack’s software applications?
- Ctrack will attempt to contact you or your emergency contacts.

What happens in the case of an emergency?
- One of our emergency support agents will contact you or your emergency contacts.

What happens when I sell my vehicle?
- You can transfer ownership of your Ctrack system to your new vehicle.

Can I use my Ctrack system outside of the borders of South Africa?
- Varies depending on your vehicle’s device and location.

How do I get a Ctrack system?
- Ctrack systems are sold by a network of retailers and authorised dealers.

Can I use my Ctrack system outside of the borders of South Africa?
- Varies depending on your vehicle’s device and location.

What happens when I sell my vehicle?
- You can transfer ownership of your Ctrack system to your new vehicle.

Can I use my Ctrack system outside of the borders of South Africa?
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What happens in the case of an emergency?
- One of our emergency support agents will contact you or your emergency contacts.
PRODUCT FEATURES DEFINED

**Vehicle Tracking**
- **Live Traffic Flow**
  - Provides journey directions and live traffic information.
- **Remote Panic Button**
  - Sends an SMS from your cellphone to get an accurate GPS based vehicle location.
- **SMS Vehicle Location (Polling)**
  - Sends an SMS to your cell phone.
- **WatchMode™**
  - Provides journey directions and live traffic information.
- **National Coverage**
  - 24/7/365 access to security response when travelling outside of the borders of South Africa.
- **Preferred Area**
  - 24/7/365 assistance provided in searching for an incident whereby you will be immediately routed to an emergency support agent.
- **Driver Behaviour Indicator**
  - A real-time in-vehicle driver behaviour display unit.

**Safety and Security**
- **Daily Health Checks**
- **SMS notificiation if your vehicle battery is tampered with alerting you of potential theft.**
- **An SOS emergency alarm can be activated if your safety is compromised as a result of an incident.**
- **via Mobi or Ctrack Online.**
- **via your mobile phone.**
- **Ctrack will attempt to contact you or your nominated emergency contacts.**
- **Ctrack will dispatch an armed guard to your location.**
- **Ctrack will attempt to contact you or your nominated emergency contacts.**
- **Ctrack will attempt to contact you or your nominated emergency contacts.**
- **via SMS of any vehicle movement.**
- **YES, Ctrack systems have a number of security features, such as battery tamper alarms, and if triggered tamper alarms, and illegal movement alarms, and if triggered via your mobile phone.**

**Preferred Location**
- **Vehicle Tracking**
  - View your vehicle details via the Ctrack Client or Ctrack Online.
- **Vehicle Tracking**
  - View real-time and historical data and reports on the application.

**Safety and Security**
- **SMS of any vehicle movement.**
- **SMS notification if your vehicle battery is tampered with alerting you of potential theft.**
- **An SOS emergency alarm can be activated if your safety is compromised as a result of an incident.**
- **via Mobi or Ctrack Online.**
- **via your mobile phone.**
- **Ctrack will attempt to contact you or your nominated emergency contacts.**
- **Ctrack will dispatch an armed guard to your location.**
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- **via SMS of any vehicle movement.**
- **YES, Ctrack systems have a number of security features, such as battery tamper alarms, and if triggered tamper alarms, and illegal movement alarms, and if triggered via your mobile phone.**

**Without a Panic Button**
- **Vehicle Tracking**
  - View your vehicle details via the Ctrack Client or Ctrack Online.
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PRODUCT FEATURES DEFINED

Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking
  - Safety and Security
  - National Vehicle Support
  - Theft Recovery (GPS)
  - Vehicle Location (Polling)

Driver Behaviour
- 24/7/365 Support
- Alert you and the Ctrack Support Centre.

Safety and Security
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking

Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking

License
- Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking

License
- Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking

License
- Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
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License
- Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking

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- National Coverage
- On-Demand Traffic
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- Vehicle Tracking
- Driver Behaviour Indicator
- Driver Health Checks
- Internet Vehicle Location (Map)
- Mobile Traffic Information
- National Coverage
- On-Demand Traffic
- Trip Reporting (Map)
- Vehicle Tracking
PRODUCT FEATURES DEFINED
Vehicle Tracking
• Vehicle Tracking: 24/7/365 assistance provided in searching for your vehicle.
• National Coverage: Ctrack provides support throughout South Africa.
• Insurance Approved: Insurance assessors can physically locate your vehicle if necessary in the event of a high risk incident.
• 24/7/365 coverage is available if your vehicle is tampered with.
• 24/7/365 access to security response when your vehicle is lost.
• SMS where lost or require directions.
• SMS notification if your vehicle battery is low.
• SMS notificiation if your vehicle battery is stolen or missing.

Safety and Security
• Phone Alarm: An SMS emergency alarm can be sent out via your mobile phone.
• Driver Behaviour: Be respectful of your vehicle battery is low.
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Logon
• E-Tracker™: Car registration is available through a 36 month contract, which comes with a 3 year warranty.
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• E-Tracker™: Car registration is available through a 36 month contract, which comes with a 3 year warranty.
• E-Tracker™: Car registration is available through a 36 month contract, which comes with a 3 year warranty.

Driver Behaviour
• Driver Behaviour Indicator: Reports on driving style (acceleration, braking, cornering and over-speeding) as well as harsh bumps and excessive idling).
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PEACOCK	

Oyster Features
• No call out fee if we come to your vehicle or we come to your vehicle. We attend to issues free of charge as long as your system is professionally installed and tested.
• New vehicle.
• New vehicle.
• New vehicle.
• New vehicle.

FREQUENTLY ASKED QUESTIONS
How do I get a Ctrack system?
Call Ctrack on 0860 333 444 (option 2 for sales or visit a Ctrack Solutions Centre nearest to you where you will be assisted in opening an account.

Where is the installation done?
Installation may be done at your location, a Ctrack Solutions Centre or one of our Partner Fitment Centres nearest to you. One of our installation experts will ensure your system is professionally installed. This process takes around 90 minutes.

How do I access Ctrack’s software applications?
Ctrack software applications can be accessed on your computer at www.ctrackonline.co.za for sales or visit a Ctrack Solutions Centre nearest to you where you will be assisted in opening an account.

What happens in the case of an emergency?
Yes, Ctrack systems have a 36 month warranty.

Does my system come with a warranty?
Yes, Ctrack systems come with 3 years warranty.

What happens when I sell my vehicle?
Yes, Ctrack systems come with 3 years warranty.

Can’t I use my Ctrack system outside of the borders of South Africa?
Yes, Ctrack systems come with 3 years warranty.

Do I get alerted in the event of an incident?
No, Ctrack systems come with 3 years warranty.

How do I change pricing at any time after the specified date without prior notification.

Yes, Ctrack systems come with 3 years warranty.

What are the specifications of the new vehicle.
Yes, Ctrack systems come with 3 years warranty.

On which devices can I access Ctrack’s software applications?
Yes, Ctrack systems come with 3 years warranty.

What will happen if I do not change pricing at any time after the specified date without prior notification.
Yes, Ctrack systems come with 3 years warranty.

Do I get notified in the event of an incident?
Yes, Ctrack systems come with 3 years warranty.

What happens if you do not change pricing at any time after the specified date without prior notification.
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real-time visibility software

CTrack is a South African company with over 20 years experience in vehicle tracking, fleet management and telematics solutions. We are renowned for being the first to launch and offer GPS fleet management services in South Africa.

Positoned as one of the leading companies in our field, we provide real-time tracking and value to individuals, businesses and industries.

Through our ever-imcreasing and evolving range of products and services, we strive to add value to our customers and exhibitions and to live our values of positive, winning, caring.

We would like to help you by making your life through intelligent solutions and ensure that their design makes you feel that your family, business and assets are on easy streets.

Get information on vehicles, drivers, preferred and no-go zones, points-of-interest, drivers, and drivers. We would like to have the opportunity to fulfil your needs through

WELCOME TO A NEW GENERATION OF VEHICLE TRACKING PRODUCTS

For added safety and security, all Ctrack products come standard with Stolen Vehicle Support services. Ctrack intelligence checks your system each day to ensure that it’s fully operational, removing the inconvenience of having to perform self tests. Ctrack intelligence checks your system each day to ensure that it’s fully operational, removing the inconvenience of having to perform self tests.

More than vehicle tracking, Ctrack’s products and solutions are built around the needs of your business. Ctrack has designed products that are built around the needs of your business. Ctrack has designed products that are built around the needs of your business. Ctrack has designed products that are built around the needs of your business. Ctrack has designed products that are built around the needs of your business.

Whether you are using Ctrack Lite for your family or for your business you will be benefiting from the same safety and security for all.

Wireless

LITE

SECURE

INSURE

WIRELESS

optimal access to live traffic flow information and enhanced the overall safety and security for all.

Providing immediate operational benefits and enhancing the overall safety and security for all.

Whether you are using Ctrack Lite for your family or for your business you will be benefiting from the same safety and security for all.

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**OPTIONAL PROTECTOR PACKAGE**

With added safety and security, all Ctrack products come standard with Stolen Vehicle Support services. Ctrack intelligence fixes your system each day to ensure that it’s fully operational, removing the stress of any downtime. Enhanced GPS positioning is used to provide you with real-time visibility, possible via your mobile phone, smartphone, tablet or PC. This will enable you to track your vehicle on a map, view your vehicle’s status, set up no-go zones that ensure you get notified if a vehicle is in an area where it’s not allowed to be, and even set up trip rules and view travel history to determine any abnormal activity.

**REAL-TIME VISIBILITY SOFTWARE**

Getting a view of your vehicles, drivers, and operations has never been easier or more convenient. Our intuitive online solution offers all the functionality of the Ctrack application downloads or software installation. No username and password. So no need for additional costs or training.

**VEHICLE TRACKING**

Ctrack is a South African company with over 25 years experience in vehicle tracking, fleet management and mobile solutions. We are owned by JSE listed DigiCore Holdings and span 56 countries. Positioned as one of the leading companies of our kind, we provide vehicle tracking and monitoring solutions to individuals, businesses, industries and accent companies. Through our ever-increasing and evolving range of products and services, we strive to help you and our service provider to enhance your efficiency and productivity, and to live up to our values of positive, winning, caring.

We would like to have the opportunity to fulfill your needs through intelligent solutions and services that design, manage and control your family, business and assets securely and safely.

**OPTIONAL ACCESS TO LIVE TRAFFIC FLOW INFORMATION AND IMPROVED JOURNEY DIRECTIONS**

Get an instant snapshot as to the location of your vehicle, along with status details such as speed, engine usage and fuel economy. This information can be used in your vehicle or on your smartphone or computer. Ctrack Mobi is ideal for seeing where the rest of the family is or remotely viewing all your vehicles and assets, whilst you drive.

**REAL-TIME VISIBILITY SOFTWARE**

Ctrack Online offers added safety and security by providing you with a host of tracking and monitoring capabilities for vehicles, Ctrack’s products have been designed to give peace of mind, safety and security for individuals, families and businesses. Offering you a host of tracking and monitoring capabilities for vehicles, Ctrack’s products have been designed to give peace of mind, safety and security for individuals, families and businesses.

WELCOME TO A NEW GENERATION OF VEHICLE TRACKING PRODUCTS

Ctrack is the ideal choice for tracking and monitoring solutions for vehicles. Ctrack’s products and services have been designed to give peace of mind, safety and security for individuals, families and businesses. By using the very latest in DMR and GPS technology, Ctrack ensures your vehicle is safe and secure at all times, providing you with a wide range of valuable information.

Ctrack Online is a fully configurable, secure and scalable platform that enables you to manage your fleet and drivers across your entire organization, anywhere, anytime.

Whether you are using Ctrack Online for your fleet or in your vehicle, you will be benefiting from the latest safety and security for all.